girl scouts of central maryland

# Program and Event Participation Terms & Conditions

Please review these terms to ensure a safe, high-quality, and well-organized experience for all participants.

**1. Registration & Deadlines**

- **Pre-Registration Required:** All participants (Girl Scouts and required accompanying adults) must register online in advance via the GSCM Event Calendar. Full payment is required at registration.
- **No Walk-Ins:** To ensure adequate supplies, food, and badges, walk-ins are not accepted. Payment cannot be accepted on-site.
- **Accurate Headcounts:** Troop leaders must register only the exact number of participants committed to attending. Holding speculative slots "just in case" is prohibited to ensure fair access for all members.
- **Flexible Deadlines:** While we keep registration open as long as possible, deadlines may close 1–2 weeks early for events involving external program partners.
- **Late Additions:** Once registration closes, rosters are finalized. To request late additions, volunteers or parent/caregivers must email membercare@gscm.org to verify remaining capacity.
- **Waitlists:** If an event sells out, a waitlist may be established at the council's discretion.

**2. Cancellations & Refunds**

- **Standard Cancellations:** Refund, credit, or transfer requests must be submitted in writing *before* the registration deadline.
- **Late Cancellations:** No refunds, credits, or transfers will be issued after the registration deadline passes or for 'no shows', as funds are immediately committed to supplies and program partner fees.
- **Council Cancellations:** If GSCM or a program partner cancels an event due to weather, low enrollment, or unforeseen circumstances, all registrants will receive a full refund.

**3. Code of Conduct**

- **Behavior Expectations:** All attendees, including Girl Scouts, parents/caregivers, and troop leaders/volunteers, must abide by the Girl Scout Law at all times.
- **Modeling the Law:** Adults must model honesty, fairness, friendliness, and respect. Bullying, disruptive behavior, or disrespectful language will result in immediate removal from the event without a refund.

**4. Media & Photo Releases**

- **Mandatory Selection:** Parents or caregivers must explicitly grant or deny photo permission during online registration or via a physical form at check-in. **Troop leaders cannot sign releases for youth members who are not their own children.**
- **Photo Permission:** Granting permission allows GSCM to use photographs, videos, or digital media of your child for promotional materials (websites, social media, newsletters).
- **Opting Out & Privacy:** If you opt out, your child will fully participate in all activities. They will be given a specific wristband at check-in to visually signal photographers and staff not to include them in media.
- **Attendee Photography Rule:** To protect youth privacy, attendees may only take photos or videos of their own children. You must ensure other participants are not captured in your photo shots.

**5. Event Logistics**

- **Location Privacy:** For the safety of our members, full addresses are not published publicly on the calendar. GSCM lists the county, city, and zip code for reference, and sends the exact address directly to registered attendees.
- **Scheduling & Holidays:** GSCM strives to avoid scheduling council events on holidays and cultural observances. When unavoidable, we attempt to offer similar events on alternative dates. Note that volunteer-led events are scheduled independently by volunteers.